



Axon MetaCoach

Real-World
Simulation Training



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Axon MetaCoach

AI-Powered Soft Skills Training



- ▶ Modernize how people learn, practice and retain critical skills
- ▶ De-escalate conflict before it gets dangerous
- ▶ Master usage and protocols under pressure
- ▶ Use anytime, anywhere on tablet or phone





Axon MetaCoach core components

Realistic Environments

Simulate hospital rooms, lobbies, and family waiting areas



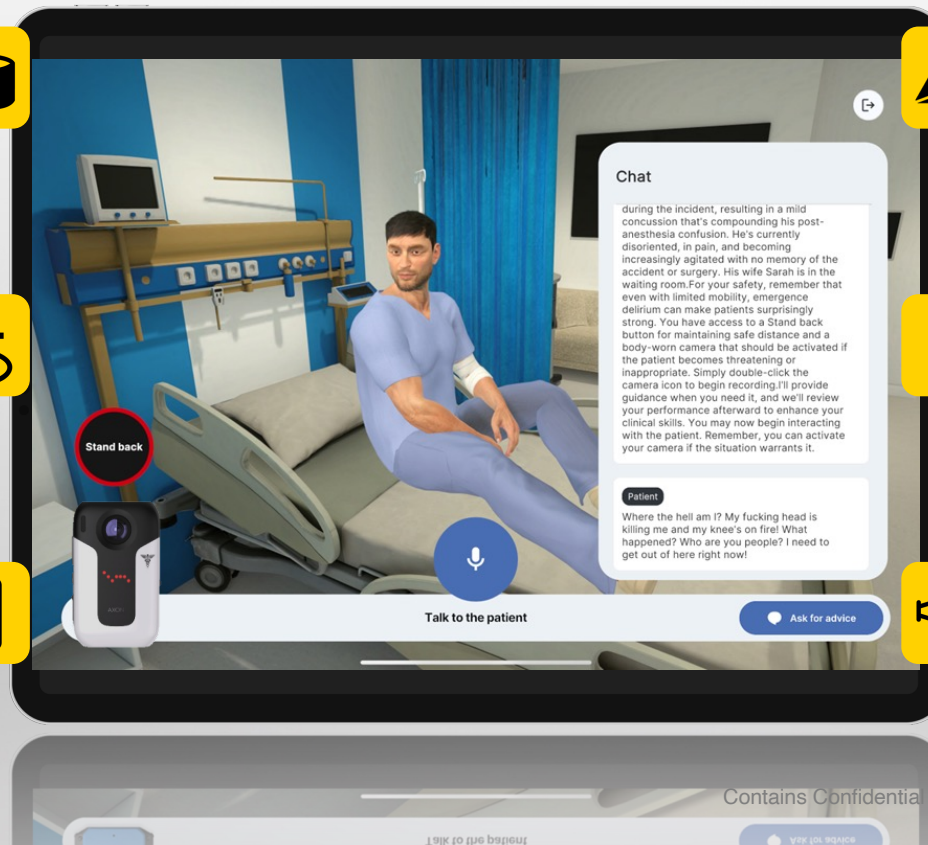
Virtual Characters

Interact with lifelike visitors, patients, and team members



De-escalation Tools

Utilize non-verbal tools as you can in the real world, including turning on your body camera



Adaptive AI Conversations

Tailored to your protocols and conduct standards



Voice Interaction

Staff speak out loud in real time, just like on the floor



Ask Axon MetaCoach for Advice

Improve response mid-scenario to practice the right skills



How Axon MetaCoach works



Enter Immersive Scenarios

Choose a simulation that reflects **real challenges**, like calming an angry visitor or stopping a patient from leaving the unit



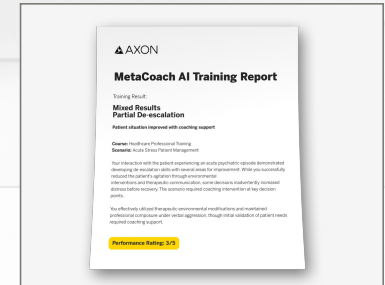
Engage in Real Interactions

Speak to a virtual character while staying focused on the goal: **de-escalation**, safety, or clear boundaries



Benefit from Expert-Guided AI

Get **real-time** reactions and adaptive guidance aligned with your organization's policies and communication expectations



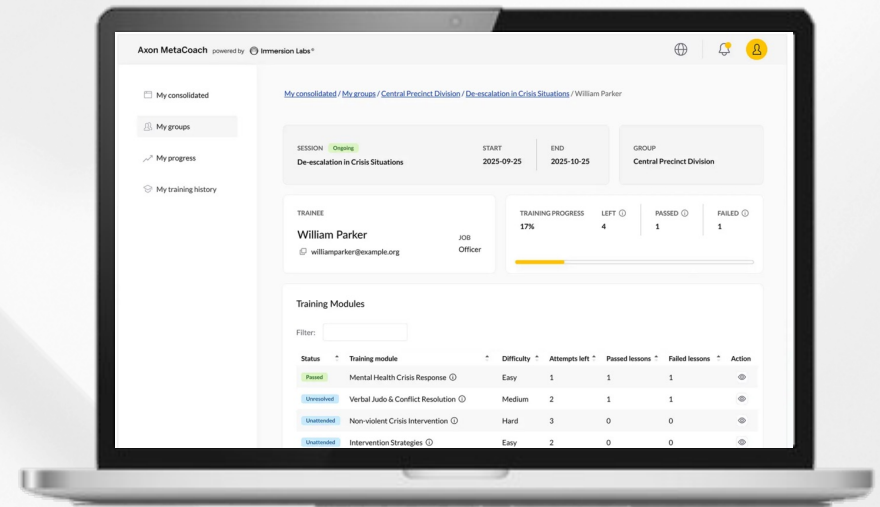
Get Tailored Feedback

Receive **detailed feedback** on your approach and communication style with clear, practical steps to strengthen future performance



Learning Management System

- ▶ Modernize user administration with bulk actions and single sign-on.
- ▶ Target training and analysis by team, role, location, or assignment group.
- ▶ Master compliance and coaching with complete training history.
- ▶ Monitor cohort momentum the moment training is live.



Early feedback from the field

U.S. top 10 health system | clinical staff pilot

107 respondents · 226 practice sessions · 22 scenarios

87%

Satisfied or
very satisfied

84%

Effective or
very effective

75%

Very or extremely
realistic

46%

Of staff reported higher
confidence after training

Source: Axon MetaCoach Clinical Staff Pilot, 2026.

HEALTHCARE MODULES AVAILABLE TODAY



Module	Module
Patient with Dementia	ED Wait Time Fury
Acute Stress	NICU Parent Crisis
Post Anesthesia Shock	Maternity Complication Rage
Inappropriate Sexual Behavior	Divorced Parents — Custodial Conflict at Bedside
High-Risk Patient Interaction: Reception Safety	Breaking Bad News in ED
Intoxicated Patient	Pediatric Pain Escalation
Patient Dispute De-escalation	Psychiatric Crisis in ED
ER Access Request	End-of-Life / DNR Family Conflict
Medication Supervision	ER Ramp Smoking Violation
Managing Hostile Home Environments	Intoxicated Family Member in ED

Additional modules in development | HR & Workplace Safety modules also available